

## CUSTOMER COMPLIANCE AGREEMENT FORM

### (Customer Due Diligence Agreement)

Company Name : \_\_\_\_\_

Address : \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Represented by : \_\_\_\_\_

IGR Precious Metal DMCC participates in, cooperates with, and enhances overall efforts to ensure that precious metals come from legitimate, ethical sources, and that they have not been associated with crime, armed conflict or human rights abuse. It is our policy to do business only with legitimate, lawabiding customers, and to deny our products and services to all others.

Please read the following statement carefully to confirm the signature at the bottom of the page:

The source from where the Metal is being exported to IGR Precious Metals DMCC is free of identification of any affiliation of the company with the government, political parties, military, criminal networks or non state armed groups, including in particular any reported instances of affiliation with non-state armed groups and/or public or private security forces. Also, the shipper whose name is on the shipping documents, or in many cases the owner of the Metal, confirms that the Metal that is coming in from a source where any serious abuses (torture, cruel, inhuman and degrading treatment, forced or compulsory labor, the worst forms of child labor, gross human rights violations, war crimes, or other serious violations of international humanitarian law, crimes against humanity or genocide) are not committed by any party involved in the supply chain of the goods, on transportation routes nor at the points where Metal is traded and/or processed.

You will be required to validate, and provide all the information mentioned in our Questionnaire forms, whether the said party is the main source of Metal or the subcontractor. You will remain responsible and accountable for certification and external audit of supplied precious metals to IGR Precious Metals DMCC.

### **DECLARATION**

We hereby confirm that we have read and understood OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-affected and High Risk Areas, LBMA Responsible Gold Guidance, DMCC Practical Guidance and Due Diligence Procedures of the company.

We hereby declare that the particulars given herein are true, correct and complete to the best of our knowledge and belief, the documents submitted along with this application are genuine and we are not making this application for the purpose of contravention of any IGR Precious Metals DMCC Policies, rules and regulations.

We hereby agree to provide any additional information / documentation that may be required by the Authorised Parties, in connection with this compliance and declaration.

We herewith declare to be the single owner of the funds, metals and /or valuables to act on his own account; should he be dealing on behalf of a third party being the beneficial owner of the funds, metals and/or valuables, he herewith commits to inform immediately IGR Precious Metals DMCC.

Place and date \_\_\_\_\_ Stamp and signature \_\_\_\_\_

Name and function \_\_\_\_\_

\_\_\_\_\_

**IGR Precious Metals DMCC, Almas Tower, 24 E, JLT, Dubai, UAE, Phone: +971 4 277 82 43, Fax: +971 4 277 82 32**